

Date Mailed
December 15, 1999

BEFORE THE
PUBLIC SERVICE COMMISSION OF WISCONSIN

Investigation Into GTE North Incorporated Operational
Support Systems

2180-TI-132

**NOTICE OF PROCEEDING
AND
INVESTIGATION AND ASSESSMENT OF COSTS**

THIS IS A PROCEEDING TO investigate the Operational Support Systems (OSS) of GTE North, Incorporated (GTE North).¹ Phase I of this proceeding will focus on the development of OSS performance measures and benchmarks, and how OSS performance testing should proceed. Phase II will begin OSS performance testing based on the performance measures, benchmarks, and research methodology selected by the Commission in Phase I.

NOTICE IS GIVEN that the Commission considers it necessary, in order to carry out its duties, to investigate all books, accounts, practices, and activities of GTE. The expenses incurred or to be incurred by the Commission which are reasonably attributable to such an investigation will be assessed against and collected from GTE North in accordance with the provisions of Wis. Stat. § 196.85 and Wis. Admin. Code ch. PSC 5.

This is not a contested case but will be conducted according to the procedures for Class 1 proceedings as defined in Wis. Stat. § 227.01(3)(a).

The Commission does not discriminate on the basis of disability in the provision of programs, services, or employment. Any person with a disability who needs accommodations to participate in this proceeding or who needs to obtain this document in a different format should contact the case coordinator listed below.

Questions from the media may be directed to Jeffrey L. Butson, Public Affairs Director at (608) 267-0912.

¹ Operational support systems (OSS) generally refer to systems by which an incumbent local exchange provider makes wholesale service available to competitive local exchange carriers, or CLECs. These systems may have a combination of manual and electronic interfaces. Major system components may include pre-ordering; ordering and provisioning; maintenance and repair; network performance; unbundled elements; operator services and directory assistance; system performance; service center availability and billing.

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Questions regarding this proceeding may be directed to case coordinator Peter Jahn at (608) 267-2338.

Dated at Madison, Wisconsin, _____

By the Commission:

Lynda L. Dorr
Secretary to the Commission

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